

HAMILTON, BROOK, SMITH & REYNOLDS, P.C.

UTILITY
PATENT APPLICATION
TRANSMITTAL(Only for new nonprovisional applications under
37 C.F.R. 1.53(b))

Attorney Docket No.

CIS-1212

First Named Inventor or
Application Identifier

Frederic P. Messinger

Express Mail Label No.

EL290721772US

Title of
Invention

Method and Apparatus for Software Technical Support and Training

APPLICATION ELEMENTS

See MPEP chapter 600 concerning utility patent application contents.

ADDRESS TO: Assistant Commissioner for Patents
Box Patent Application
Washington, D.C. 202311. Fee Transmittal Form
(Submit an original, and a duplicate for fee processing)6. Microfiche Computer Program (Appendix)2. Specification [Total Pages **29**]
(preferred arrangement set forth below)
- Descriptive title of the invention
- Cross References to Related Applications
- Statement Regarding Fed sponsored R & D
- Reference to microfiche Appendix
- Background of the Invention
- Summary of the Invention
- Brief Description of the Drawings
- Detailed Description
- Claim(s)
- Abstract of the Disclosure7. Nucleotide and/or Amino Acid Sequence Submission
(if applicable, all necessary)
a. Computer Readable Copy
b. Paper Copy (identical to computer copy)
c. Statement verifying identity of above copies3. Drawing(s) (35 U.S.C. 113) [Total Sheets **18**]
Formal Informal

ACCOMPANYING APPLICATION PARTS

4. Oath or Declaration/POA [Total Pages **3**]8. Assignment Papers (cover sheet & documents)a. Newly executed (original or copy)
b. Copy from a prior application (37 C.F.R. 1.63(d))
(for continuation/divisional with Box 17 completed)
[NOTE Box 5 below]9. 37 C.F.R. 3.73(b) Statement Power of Attorney
(when there is an assignee)i. DELETION OF INVENTOR(S)
Signed statement attached deleting
inventor(s) named in the prior application,
see 37 C.F.R. 1.63(d)(2) and 1.33(b).10. English Translation Document (if applicable)5. Incorporation By Reference (useable if Box 4b is checked)
The entire disclosure of the prior application, from which a copy
of the oath or declaration is supplied under Box 4b, is considered
as being part of the disclosure of the accompanying application
and is hereby incorporated by reference therein.11. Information Disclosure Statement (IDS)/PTO-1449 Copies of IDS Citations12. Preliminary Amendment13. Return Receipt Postcard (MPEP 503) (2)
(Should be specifically itemized)14. Small Entity Statement(s) Statement filed in prior application,
Status still proper and desired15. Certified Copy of Priority Document(s)
(if foreign priority is claimed)16. Other:.....

17. If a CONTINUING APPLICATION, check appropriate box and supply the requisite information:

 Continuation Divisional Continuation-in-part (CIP) of prior application No.: _____ / _____

Prior application information: Examiner: _____ Group Art Unit: _____

18. CORRESPONDENCE ADDRESS

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Signature	Mark B. Solomon	Date	7/1/99
Submitted by Typed or Printed Name	Mark B. Solomon	Reg. Number	44,348

HAMILTON BROOK, SMITH & REYNOLDS, P.C.

FEE TRANSMITTAL FOR PATENT APPLICATIONS	Attorney Docket Number	CIS-1212
	Application Number	N/A
	First Named Inventor	Frederic P. Messinger

CLAIM CALCULATION (includes any preliminary amendment)

CLAIMS	(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) CALCULATIONS
	TOTAL CLAIMS (37 CFR 1.16(c) or (j))	22 - 20 =	2	2 x \$ 18 =	\$ 36.00
	INDEPENDENT CLAIMS (37 CFR 1.16(b) or (i))	2 - 3 =	0	0 x \$ 78 =	\$ 0.00
	MULTIPLE DEPENDENT CLAIMS (if applicable) (37 CFR 1.16(d))			+ \$ 260 =	\$ -----
				BASIC FEE (37 CFR 1.16(a) or (h))	\$ 760.00
				Total of above Calculations =	\$ 796.00
				Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27, 1.28) =	\$ -----
				TOTAL =	\$ 796.00
				Surcharge - Late Filing of Declaration or Filing Fees (37 C.F.R. 1.16(e)) =	\$ -----
				Petition for Extension of Time Fee (37 C.F.R. 1.17) =	\$ -----
				Assignment Recordation Fee = (only when filed with application)	\$ 40.00
	* Reissue claims in excess of 20 and over original patent. ** Reissue independent claims over original patent			TOTAL =	\$ 836.00

1. Small entity status:

- a. A small entity statement is enclosed.
- b. A small entity statement was filed in the prior non-provisional application and such status is still proper and desired.
- c. Is no longer claimed.

2. A general authorization is hereby granted to charge deposit account number 08-0380 for any fees required under 37 CFR 1.16 and 1.17 in order to maintain pendency of this application. A copy of this authorization is enclosed for accounting purposes.

3. A check is enclosed for \$ 836.00. Please charge \$ _____ to Deposit Account No. 08-0380.

4. Other: _____

Signature	<u>Mark B. Solomon</u>	Date	7/1/99
Submitted by Typed or Printed Name	Mark B. Solomon	Reg. Number	44,348